# VuTyme NOW In-Room Entertainment

### Who We Are

Our mission is to help our customers deliver their video & broadband services reliably and in a costeffective manner, ensuring excellent return on investment and superior customer satisfaction.

250 employees

out of which 75% are engineers

ADB was

2,300,000

screens managed

### **Worldwide Presence**

USA, Italy, Poland, Taiwan HQ in Geneva, CH

200+

happy customers served in 30 years

### Introduction

### We Help Your Business Grow Faster With vuTyme NOW™

vuTyme NOW<sup>™</sup> is the same successful in-room TV entertainment (IRE) system used by Charter, Cox and Foxtel, but optimized for operators that need to get to market faster with low to no CAPEX.

vuTyme NOW<sup>™</sup> offers a comprehensive suite of TV-based in-room services. These services are aimed at enhancing the guest experience and providing reliable, high-value solutions for premises owners.

vuTyme NOW<sup>™</sup> currently manages over 300,000 screens across the USA, Europe, and Australia.

vuTyme NOW<sup>™</sup> is present in over 3,500 hotels, retirement care facilities, casinos, hospitals, mining camps, pubs, fitness clubs, waiting rooms, and many other commercial premises.



### vuTyme NOW<sup>™</sup> Overview

vuTyme NOW<sup>™</sup> is a managed system that delivers a quality guest-room TV experience. Among its many unique features, a few product highlights are listed below:

- 24/7 NOC, plus industry-leading technical engineering support.
- Special features for different verticals (hospitality, healthcare, retirement, bars, restaurants).
- Customized UI branding by property area, room, or individual TV.

- Concierge features.
- Intuitive tools for comprehensive remote support (aka PRISME) designed by operators for operators.
- Locally inserted channels.
- Unique channel lineups by property area, room, and individual TV.
- 3 UI Languages.

### What Our Clients Say

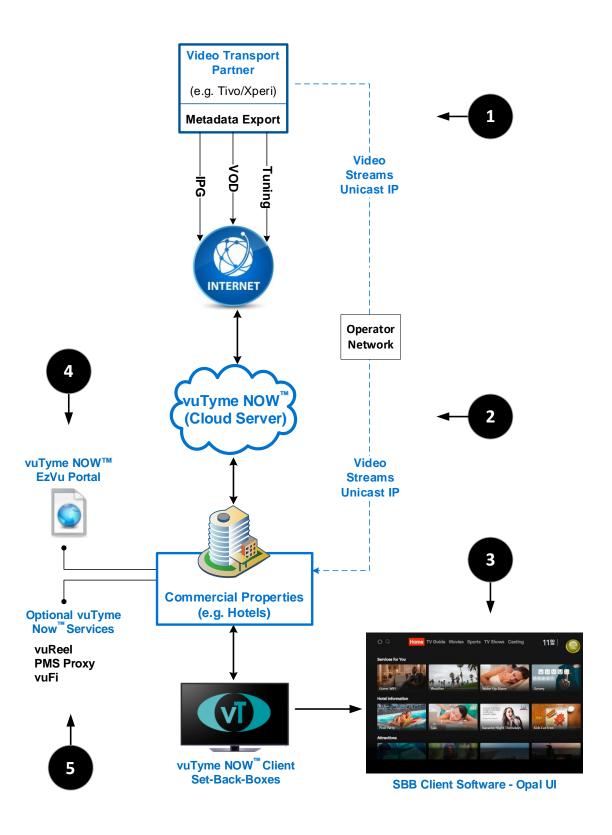
"Foxtel searched the globe to find the best guest engagement platform for commercial premises and is delighted to develop this technology with vuTyme<sup>TM</sup> for the Australian market."

Steve O'Connor Chief Revenue Officer at Foxtel Group



## vuTyme Now<sup>™</sup> System Components

The numbers in the diagram below reference specific explanations on the following page.



#### Video Transport Partner

 ADB is working with key video transport partners associated with the NCTC - such as Tivo/Xperi - to deliver high-quality video and VOD to the vuTyme NOW<sup>™</sup> system. This includes acquiring the metadata used to build the guide, present VOD catalogues, and tune stations.

### vuTyme NOW<sup>™</sup> Server (AWS Cloud)

The control point of vuTyme NOW<sup>™</sup> that manages and monitors the whole deployment. This includes:

- PRISME monitoring tools. PRISME is an integrated suite of operational tools that provide hierarchical management and monitoring solutions unique to commercial properties that residential-focused solutions don't provide.
- Managed Services to keep the system as turnkey as possible.
  - Tier 2 and 3 operations support, proactive monitoring.
  - Client and server software update management.
  - Property and lineup creation.
  - Note: Operators manage tier 1 support and installations.

### vuTyme NOW<sup>™</sup> Set-Back-Box (SBB), Software, and UI

- The SBB firmware and Opal UI are separate software components for low-impact in-field upgrades. Key UI features include:
  - Live TV, pause live TV, and guest messaging.
  - Property compendium, local attractions, guest Wi-Fi Fast-Connect, digital signage, and more.
- The SBB platform used is the ADB-2682WF and mounts behind the TV. It provides POE, Ethernet, 4K, and tri-band 2.4/5/6GHz Wi-Fi. Porting vuTyme NOW<sup>™</sup> to your selected platform can be also be explored.

### vuTyme NOW<sup>™</sup> EzVu Portal

The EzVu portal is easily provisioned to property managers to give them control over their deployment. Examples include:

- Manage on-screen settings, monitor and troubleshoot client SBBs.
- Flexible configuration of vuTyme NOW<sup>™</sup> guest features (see number 3 above).

### Optional vuTyme NOW<sup>™</sup> Components

With additional agreement, vuTyme NOW<sup>™</sup> can enable enhanced features using a system package called vuEdge. vuEdge is a small, case-hardened mini-PC that can be activated in the following software modes:

- vuReel On-premises video upload and insertion to local channel lineups.
- PMS Proxy Integrates vuTyme NOW<sup>™</sup> with a local property management system to enable the guest name in the UI, fast checkout, folio view, and guest purchases.
- vuTyme NOW<sup>™</sup> also offers vuFi. vuFi is an easy-to-install WiFi video distribution system that allows vuTyme NOW<sup>™</sup> SBBs to operate completely over WiFi.

vuTyme NOW<sup>™</sup> is designed, developed, and managed by team members in the USA, Poland, and Australia.

We are here to make your life easier and your customers happier.

### Meet our Team!



Visit Our Site Online



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